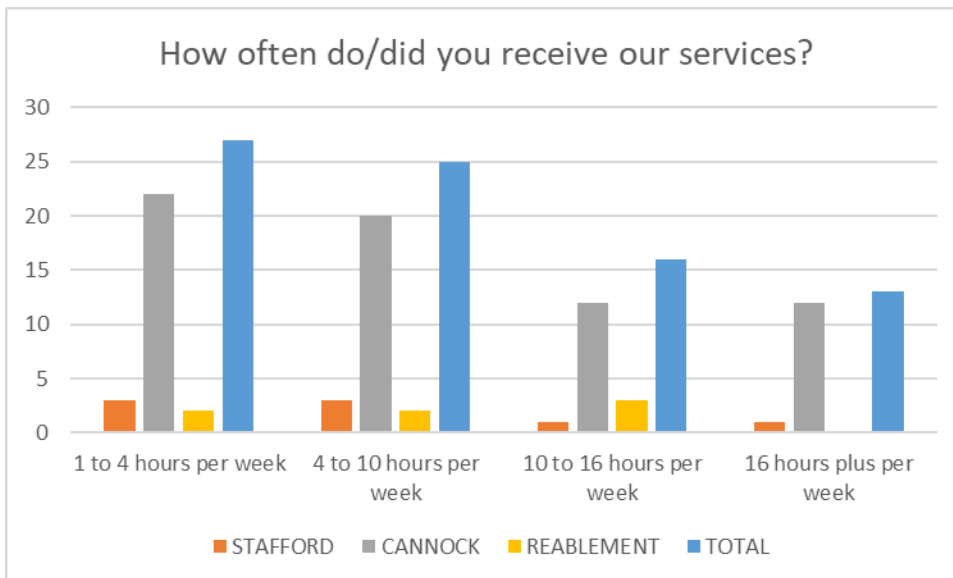
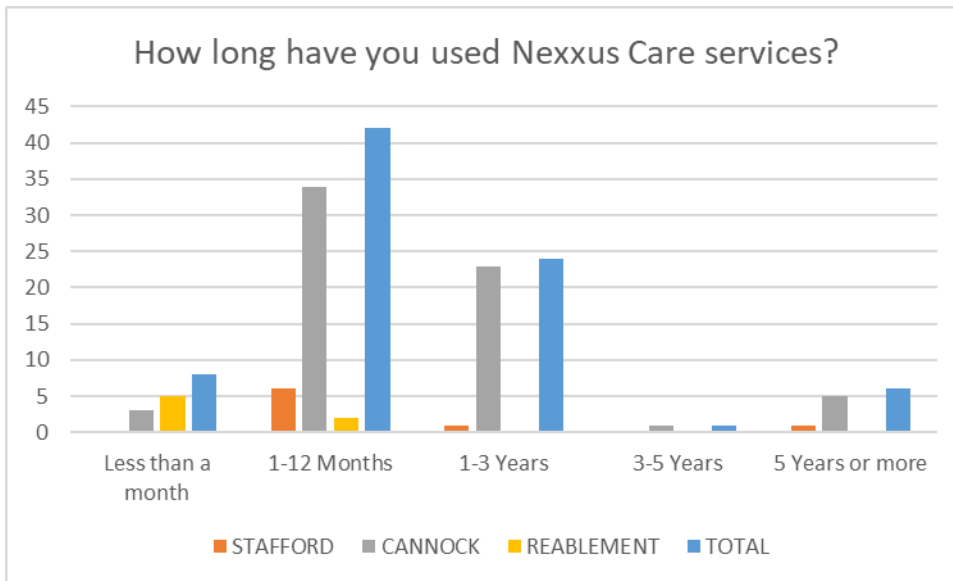
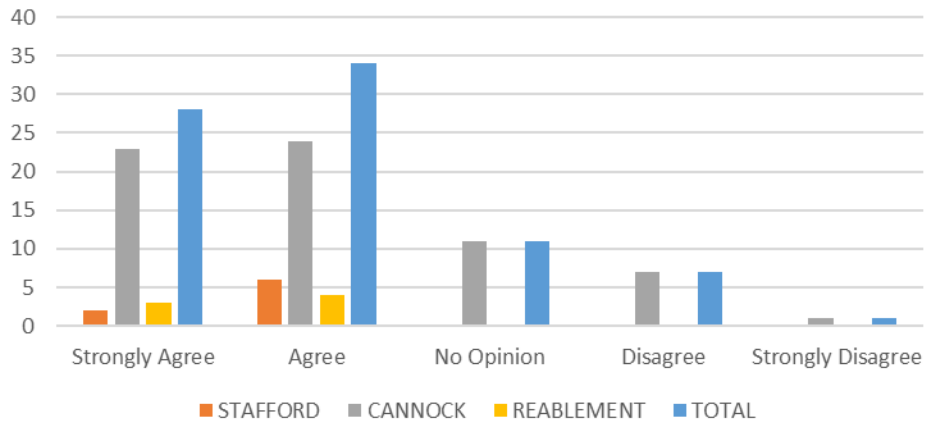


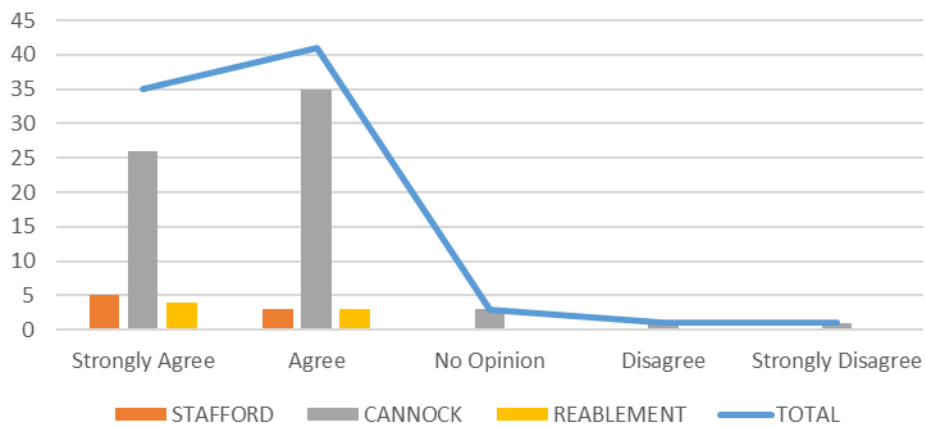
Appendix 2: Customer Survey 2019 results



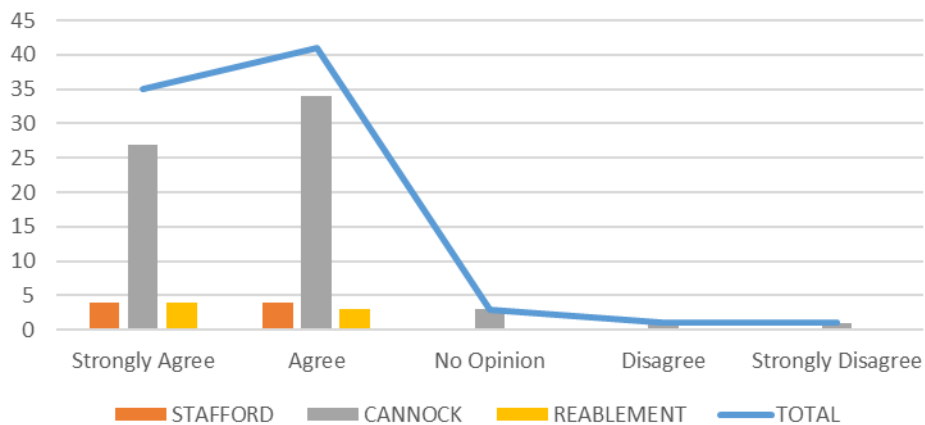
I am satisfied with the level of customer service I receive from Nexxus care?

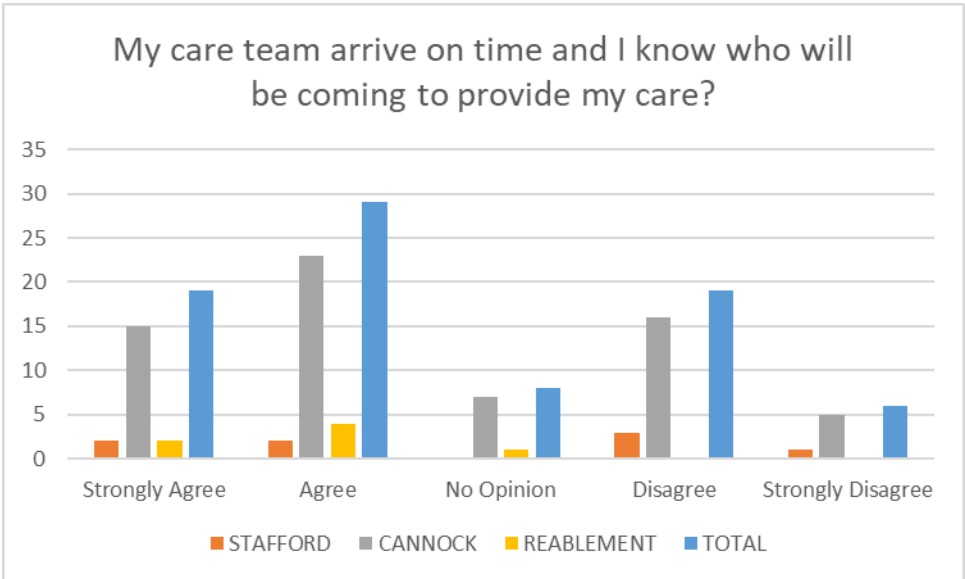
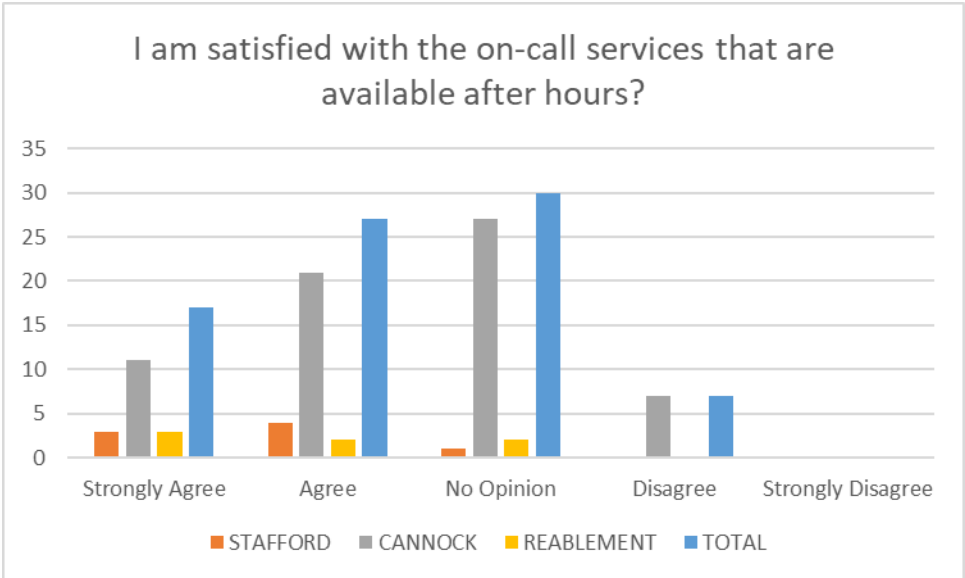
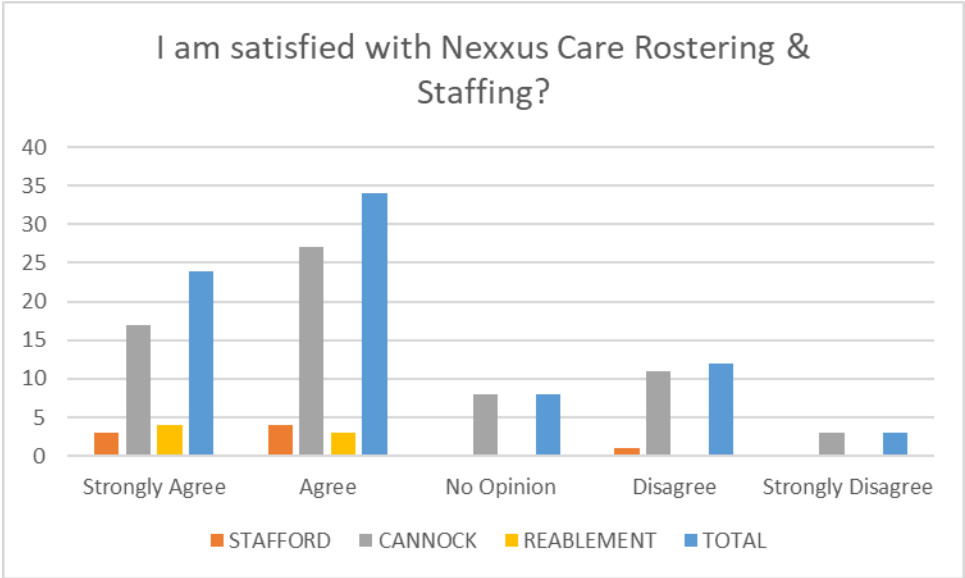


I feel the staff members were competent and had the skills necessary to care for me?

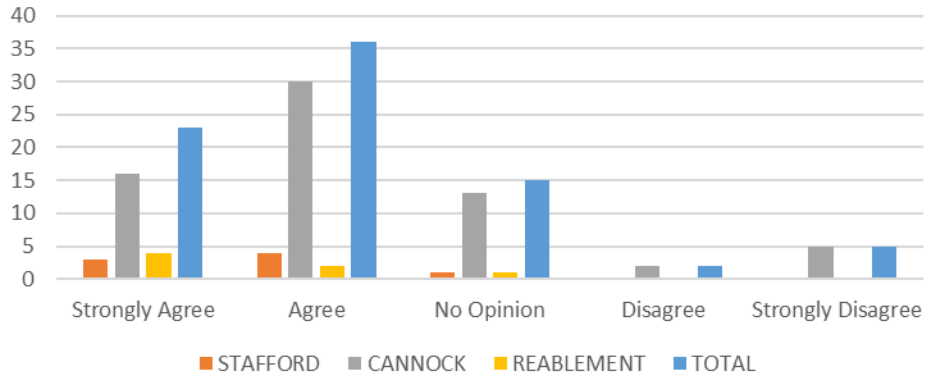


All staff provided me with person centred care, as well as promoting my privacy and dignity?

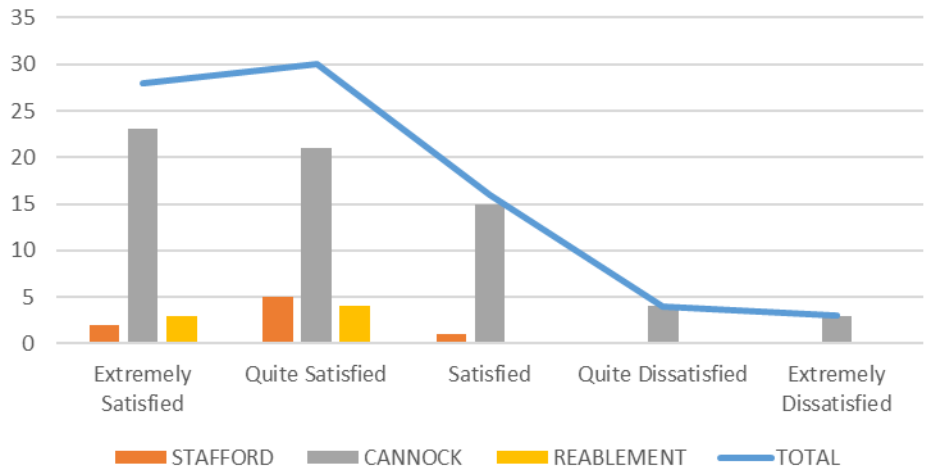




If you have had to contact the branch with an issue, did you find that your issue was dealt with in a timely manner?



How satisfied are you with our services overall?



I would recommend Nexus care to friend and or/family?

